MEMORANDUM

TO: ALL NAVAJO NATION DEPARTMENTS & PROGRAMS

FROM: Eric Gale, Principal Social Worker
Department of Family Services
Division of Social Services

DATE: March 17, 2020

RE: Department of Family Services - Limited Services

This memorandum shall serve as official notice to all concerned that the Division of Social Services/Department of Family Services (DFS) will be offering the following limited services until further notice pursuant to the COVID-19 pandemic:

Essential Services:
- Child Protective Services - High Priority
- Adult Protective Services - High Priority
- Victim/Witness Advocacy
- Domestic Violence Shelter Services
- Priority 1 Case Management Services

Limited Services:
- Court Ordered Home Studies
- Priority 2 - Priority 5 Child Welfare Services
- Nursing Home Placements

Restricted Services:
- Foster Care Recruitment, Training, and Fingerprinting
- Referral Based Adoption Services
The Department of Family Services will continue to accept referrals and intakes for suspected abuse, neglect, and/or exploitation of children, adults, and/or elders. All after-hours Child Protective Service on-call contact information will be provided to local Navajo Nation Police Departments. As preventative measures, it is strongly encouraged that the public and any Navajo Nation Divisions/Programs communicate telephonically (if not an emergency) prior to any visits to respective DFS offices (see attachment for field office listing) to limit potential exposure in each office. The Department of Family Services will prioritize and respond to high crisis reports.

The Department of Family Services advises individuals/families seeking DFS services to collaborate with and assist one another in instances where DFS cannot respond. Families are encouraged to work with DFS on immediate emergency placements, transportation, general domestic disputes, and to utilize alternative available resources (i.e. Peacemaking Court, etc.). The Department of Family Services appreciates your cooperation and understanding during this time. Should you have any questions or concerns, please feel free to contact DFS Administration at 928-871-6556, or your nearest field office. Thank you.
# Navajo Nation Division of Social Services
## Department of Family Services

**P.O. Box 704, Window Rock, Arizona 86515**

#2296 Administration Building #2, Window Rock Blvd., Window Rock, Arizona

Phone: (928) 871.6556 ---- Fax: (928) 871.7009

Toll Free: 1-866-251-5651

<table>
<thead>
<tr>
<th>Administration</th>
<th>Information Technology Unit</th>
<th>Programs - Long Term Care Program</th>
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<tr>
<td>Rebecca Healing, Administrative Assistant</td>
<td>Wesley George, Sr. Info. Sys. Tech.</td>
<td>871.6845</td>
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<td>Sharon Pete, Office Specialist</td>
<td>Karen Help, Sr. Computer Operator</td>
<td>Chinnie ALTCS</td>
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<td>Vivian Yazza, Contract Analyst</td>
<td>871.6556</td>
<td>Byron Wesley, PSW</td>
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<td>Rhonda Jishie, Contract Analyst</td>
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<td>Human Resource Unit</td>
<td>Madelenia Kee, Admin. Services Officer</td>
<td>Jennifer Blueeyes, Office Specialist</td>
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<td>Rachel Toledo, Administrative Assistant</td>
<td>871.6838</td>
<td>Ft. Defiance ALTCS</td>
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<td>Marena Tsingine, Sr. Accountant</td>
<td>Sylvia Wilson, Case Assistant</td>
<td>Giana A. Morgan, PSW</td>
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<td>Cindy Tommy-Ben, Accountant</td>
<td>871.7435</td>
<td>810.8569</td>
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<td>Chastity Sagg, Accountant</td>
<td>Alchini Bilnaaish Program (Foster Care/Adoption)</td>
<td>Perfilia Garcia, Office Specialist</td>
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<td>George Tallman, Accountant</td>
<td>Diana Haven-Woody, Program Supv I</td>
<td>871.7988</td>
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<td>Tami Nebeyia, Acc. Main. Spec.</td>
<td>Lucy Laughter-Begay, SSW</td>
<td>Dilkon ALTCS</td>
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<td>Marietta Doolene, SSW</td>
<td>Nyana Leonard, PSW</td>
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<td>Delphina Benallie, Principal Social Worker</td>
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<td>Leona Leonard, Sr. Social Worker</td>
<td>Marissa Huskie, Office Specialist</td>
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## Family Services Field Offices & Sub-Offices

### Chinle

- **Chinle**
  - P.O. Box 1000, Chinle, AZ 86503
  - Sheila Roanhorse, PSW
  - Lynn Yellowhair, Office Specialist

### Financial Assistance

- Caroline Badonie, Office Specialist
- Sandra Nells, Sr. Case Worker
- Arlene Yazzie, Sr. Case Worker
- Elouise Begay, Sr. Case Worker

### Gallup

- Fax 871.6704
  - P.O. Box 777, Gallup, NM 87301
  - Mollie A. Billie, PSW
  - Theresa Taha, Office Specialist

### Ft. Defiance

- Sharon Lee-Begay, PSW
- Rhiannon Begay, Office Specialist

### Financial Assistance

- Ella Shorty, Sr. Case Worker
- 871.6704
- 871.6820
- Fax 871.6821

### Shiprock

- P.O. Box 3289, Shiprock, NM 87420
- Vera Blackwater, PSW
- Darlena George, Office Specialist

### Financial Assistance

- Jean Tsinnijinnie, Sr. Case Worker
- 871.6820
- Fax 871.6821

### Dilkon

- Nyana Leonard, PSW
- Lupita Spencer, Office Specialist

### Tuba City ALTCS

- Fax 871.6821

### Ft. Defiance ALTCS

- Giana A. Morgan, PSW
- 871.6821

### Tubajii luxe

- P.O. Box 3138, Tohajilee, NM 87026
- Veronica B. Concho, PSW

### Financial Assistance

- Relda Martinez, Office Specialist
- 871.6820
- Fax 871.6821

### Navajo Mountain

- Fax 871.6821

### Shiprock

- P.O. Box 3289, Shiprock, NM 87420
- Vera Blackwater, PSW
- Darlena George, Office Specialist

### Financial Assistance

- Jean Tsinnijinnie, Sr. Case Worker
- 871.6820
- Fax 871.6821

### Tuba City

- P.O. Box 290, Tuba City, AZ 86045
- Vera Blackwater, Acting PSW
- Lorraine Raphael, Sr. Office Specialist

### Financial Assistance

- Ruby Lewis, Sr. Case Worker
- 871.6820
- Fax 871.6821

### Pueblo Pintado

- Evelyn Litsie, Sr. Case Worker

### Dilkon

- HC 63, Box J, Winslow, AZ 86047
- Christopher Begay, PSW
- Leann Billie, Office Specialist

### Financial Assistance

- Selena Holgate, Sr. Case Worker
- Beatrice Salabye, Sr. Case Worker
- 657.6098

### Shiprock

- P.O. Box 3289, Shiprock, NM 87420
- Vera Blackwater, PSW
- Darlena George, Office Specialist

### Financial Assistance

- Jean Tsinnijinnie, Sr. Case Worker
- 871.6820
- Fax 871.6821

### Kiva

- Fax 871.6704
  - P.O. Box 520, Kayenta, AZ 86033
  - 871.6704
  - Fax 655.5404
  - 655.5404

### Financial Assistance

- Lorraine Benally, Sr. Case Worker
- 657.6098
- Fax 657.6098

### Kayenta

- Fax 871.6704
  - P.O. Box 520, Kayenta, AZ 86033
  - 871.6704
  - Fax 655.5404
  - 655.5404

### Financial Assistance

- Lorraine Benally, Sr. Case Worker
- 871.6704
- Fax 657.6098

### Financial Assistance

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Updated: 12/12/19 Rhealing