For Immediate Release
March 16, 2020

The Navajo Family Assistance Services’ Offices that provides Burial Assistance and General Assistance will be closed to all clients and visitors, March 16, 2020 to April 3, 2020, to prevent spread of COVID-19

Window Rock, AZ - On Friday, March 13, 2020, Navajo Nation President Jonathan Nez and Vice President Myron Lizer announced a temporary reduction of Executive Branch employees for the next three weeks to prevent the potential spread of the COVID-19 coronavirus on the Navajo Nation.

The Department for Self Reliance’s (DSR) Navajo Family Assistance Services (NFAS) section is responsible for administering the Low-Income Home Energy Assistance Program (LIHEAP), Navajo School Clothing Program (NSCP), General Assistance (GA), Community Services Block Grant (CSBG), and Burial Assistance (BA).

DSR’s NFAS will be accepting BA, LIHEAP, GA, CSBG documents and applications, via drop boxes, at each DSR office on March 18th, March 25th, and April 1st, 2020. No access to any of the DSR offices will be given to any NFAS Customer or the public on these dates.

NFAS will continue to provide Burial Assistance Services during the closure in partnership with the following contracted mortuaries:

- Alameda Mortuary, Albuquerque, NM (505) 898-3160
- Compassion Mortuary, Grants, NM (866) 292-0086
- Cope Memorial Chapel Gallup, Gallup, NM (505) 722-6671
- Cope Memorial Chapel Kirtland, Kirtland, NM (505) 598-9636
- Daniel’s Family Funeral Services, Socorro, NM (575) 835-1530
- Desert View Funeral Home, Shiprock, NM (505) 368-4607
- Rollie Mortuary, Gallup, NM (505) 863-4452
- Silver Creek Mortuary, Gallup, NM (505) 371-3690
- Tse Bonito Mortuary, Tse Bonito, NM (505) 371-5565
- Summit Funeral Home, Saint Michaels, AZ (928) 871-1120
- Valley Ridge Mortuary, Tuba City, AZ (928) 640-7677

The listed mortuaries will accept applications and send to NFAS for verification and processing.

To contact the DSR NFAS office, during the next three weeks, call (866) 347-2403 and leave a voicemail, or email info@nntanf.org. A DSR NFAS staff member will get back to you on March 18th, March 25th, or April 1st, 2020. Offices to re-open to the public on Monday, April 6, 2020.

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“WE SHALL SERVE WITH INTEGRITY AND ETHICS, TO EMPOWER INDIVIDUALS AND FAMILIES BY PROMOTING TÁÁHWÓÁJÍT’ÉEGO THROUGH APPROPRIATE SUPPORT, OPPORTUNITIES AND EDUCATION.”