



THE NAVAJO NATION
DIVISION OF SOCIAL SERVICES

DEPARTMENT FOR SELF RELIANCE

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For Immediate Release
May 13, 2020

**The DSR's Navajo Family Assistance Services Located in
Crownpoint, Dilcon, and Window Rock are Closed until Further Notice**

Window Rock, AZ – The Department for Self Reliance's (DSR) Navajo Family Assistance Services' (NFAS) is under full closure at the following locations: Crownpoint, NM; Dilcon, AZ and Window Rock, AZ.

The NFAS staff will not be at the listed offices starting Wednesday, May 13, 2020 and will not return to their offices until further notice. "All other NFAS offices will remain open to assist the closed NFAS offices by answering their phone calls, responding to emails and accepting applications while staff are out of the office due to COVID-19 precautions." stated Madelena Kee, NFAS Delegated Supervisor.

The Navajo Family Assistance Services (NFAS) oversees the following need-based programs: Low-Income Home Energy Assistance Program (LIHEAP), Navajo School Clothing Program (NSCP), General Assistance (GA), Community Services Block Grant (CSBG), and the Burial Assistance (BA) program. If you would like to apply for any of these services, use any of our application options:

- Drop box located at the Department for Family Services locations in Shiprock or Kayenta.
- Drop box located at these DSR locations: Chinle, Gallup, or Tuba City.
- Download an application online at www.nndsr.navajo-nsn.gov.
- To speak with an NFAS staff member, call (866) 347-2403.
- Email info@nntanf.org to request for an application or to submit an application.
- Mail GA, LIHEAP, and CSBG applications and documents to: P.O. Box 2279, Window Rock, AZ 86515.

To apply for NFAS Burial Assistance you must go directly to one of the contracted mortuaries listed below:

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| • Alameda Mortuary, Albuquerque, NM (505) 898-3160 | • Rollie Mortuary, Gallup, NM (505) 863-4452 |
| • Compassion Mortuary, Grants, NM (866) 292-0086 | • Silver Creek Mortuary, Gallup, NM (505) 371-3690 |
| • Cope Memorial Chapel, Gallup, NM (505) 722-6671 | • Tse Bonito Mortuary, Tse Bonito, NM (505) 371-5565 |
| • Cope Memorial Chapel, Kirtland, NM (505) 598-9636 | • Summit Funeral Home, Saint Michaels, AZ,
(928) 871-1120 |
| • Daniel's Family Funeral Services, Socorro, NM,
(575) 835-1530 | • Valley Ridge Mortuary, Tuba City, AZ (928) 283-8000 |
| • Desert View Funeral Home, Shiprock, NM,
(505) 368-4607 | |

The listed mortuaries are in an agreement with NFAS to provide services for individuals who qualify for P.L. 93-638 Burial Assistance program and reserve the right to decline requests for services. Mortuaries not listed above, do not provide burial services in partnership with the NFAS Burial Assistance program. NFAS Burial Assistance is a P.L. 93-638 program, unlike the NDSS COVID-19 Burial Assistance program which is a separate general funded program for those who have lost their lives to COVID-19. NFAS Burial Assistance provides funds to assist with the burial expenses of deceased indigent individuals who do not have sufficient resources to meet funeral expenses. Both NFAS P.L. 93-638 Burial Assistance and NDSS COVID-19 Burial Assistance are available with the listed contracted mortuaries.

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**"WE SHALL SERVE WITH INTEGRITY AND ETHICS, TO EMPOWER INDIVIDUALS AND FAMILIES BY
PROMOTING TÁÁHWÓÁJÍT'ÉEGO THROUGH APPROPRIATE SUPPORT, OPPORTUNITIES AND EDUCATION."**