For Immediate Release
May 15, 2020

The Department for Self Reliance’s Need-Based Programs Remain Available to Families and Individuals During the Navajo Nation Government Office Closures

Window Rock, AZ – On Tuesday, May 12, 2020, Navajo Nation President Jonathan Nez and Vice President Myron Lizer extended the Navajo Nation’s Declaration of a State of Emergency and the closure of Navajo Nation government offices until June 7th.

As a department, established under the Navajo Nation Division of Social Services (NDSS), the Department for Self Reliance (DSR) is considered essential, therefore, the DSR will continue to provide the Tribal Temporary Assistance for Needy Families (TANF) services, as well as, the Navajo Family Assistance Services (NFAS) who oversee the following need-based programs: Low-Income Home Energy Assistance Program (LIHEAP), Navajo School Clothing Program (NSCP), General Assistance (GA), Community Services Block Grant (CSBG), and the Burial Assistance (BA) program.

The DSR staff are available, at all DSR locations, Monday through Friday, 8:00 am to 5:00 pm to answer phone calls, respond to emails, and accept TANF, BA, LIHEAP, GA, CSBG documents and applications, via drop boxes. The offices are closed to Customers, applicants and to the public.

All DSR services are need-based programs that require an application for services to determine eligibility for assistance. To request for an application for any of the DSR’s services, call (866) 347-2403, email info@nntanf.org, visit www.nndsr.navajo-nsn.gov. Applications and documents can be scanned and emailed, mailed, or placed in drop boxes at each DSR location. For drop-off service, upon arrival call the DSR office to inform them that you are dropping off documents.

To apply for NFAS’ Burial Assistance, you must go directly to one of the contracted mortuaries listed below:

- Alameda Mortuary, Albuquerque, NM (505) 898-3160
- Compassion Mortuary, Grants, NM (866) 292-0086
- Cope Memorial Chapel, Gallup, NM (505) 722-6671
- Cope Memorial Chapel, Kirtland, NM (505) 598-9636
- Daniel’s Family Funeral Services, Socorro, NM, (575) 835-1530
- Desert View Funeral Home, Shiprock, NM, (505) 368-4607
- Rollie Mortuary, Gallup, NM (505) 863-4452
- Silver Creek Mortuary, Gallup, NM (505) 371-3690
- Tse Bonito Mortuary, Tse Bonito, NM (505) 371-5565
- Summit Funeral Home, Saint Michaels, AZ, (928) 871-1120
- Valley Ridge Mortuary, Tuba City, AZ (928) 283-8000

NFAS Burial Assistance is a P.L. 93-638 program, unlike the NDSS COVID-19 Burial Assistance program which is a separate general funded program for those who have lost their lives to COVID-19. NFAS Burial Assistance provides funds to assist with the burial expenses of deceased indigent individuals who do not have sufficient resources to meet funeral expenses. Both the NFAS P.L. 93-638 Burial Assistance and the NDSS COVID-19 Burial Assistance are available with the listed contracted mortuaries.

The listed mortuaries are in an agreement with NFAS to provide services for individuals who qualify for P.L. 93-638 Burial Assistance program and reserve the right to decline requests for services. Mortuaries not listed above, do not provide burial services in partnership with the NFAS Burial Assistance program.

###