

Navajo Nation Email Migration to Exchange 2010 for end users.

What changes will end-users experience with the new Exchange 2010 email system?

The Navajo Nation is migrating from Exchange 2003 to Exchange 2010. The new exchange will have many more features and will be more reliable. It will have a secure connection to the mail server from outside users. The new Outlook Web Apps (OWA) has many new features such as Calendar sharing, favorites in the navigation pane, message filtering, etc.....

Your email domain address will change from Navajo.org to Navajo-nsn.gov. You will still receive mail sent to your Navajo.org email address, but the Navajo-nsn.gov email address will show on all outgoing mail. If you are using outlook client 2007 or 2010 your client should automatically update following the migration. If you are using Outlook client 2003 your client will need to be re-configured to work with Exchange 2010.

At this point we need to know who is actively using Navajo email. Some accounts were created but are not being used today. We will not be migrating users who have not logged on to their email since January 31, 2011, so that we can preserve disk space on the new Exchange server. We are aware of users who have not logged on to their email accounts, but we need a confirmation listing from departments of all users that need to be migrated. Please send this list to bgorman@navajo-nsn.gov (Benneke Gorman), alexl@navajo-nsn.gov (Alex Largie) as soon as possible.

Smart Phones with Internet services

If you were using your smart phone to get Navajo email, then your phone will have to be reconfigured to work with Exchange 2010. We will need to know what kind of phone you have and then we can assist you with reconfiguring the phone to the new Exchange settings.

Web Users logon using web browsers will change.

New Navajo Nation web address for accessing web-based email, Outlook Web Apps (OWA), via an Internet web browser has been changed to <https://webmail.navajo-nsn.gov>. Use OWA if you have issues with connecting to your email using your email client.

When will the Migration to Exchange 2010 Occur?

Migrations will occur overnight starting at 8:00 pm. We plan to do the migration in phases. We will send a list of users that will be migrated one day before the migration occurs.

What will users experience during the migration?

As email data is migrated to the new Exchange 2010 system, users will experience "intermittent" access to their email. Therefore, it is recommended that users not attempt to access their email during their scheduled migration period by closing their Outlook client and logging off their workstation

Will my password be affected?

No. The migration to Exchange 2010 will not require a password change or reset. Will I receive emails sent to me while my email is being migrated?

Yes. All emails (internal and external) will be “queued up” and delivered following the completion of the migration.

Will VPN / Remote Connectivity be affected?

Remote VPN services will work normally following the migration to Exchange 2010. No changes to VPN settings will be required following the migration.

How will support be provided?

Any issues should be immediately reported to the DIT Helpdesk at 871-6554 or 6520.

Thank You