

Planned Maintenance on Phoenix GMAR 6 on 11/11/2007

Dear AT&T IP Services Customer:

AT&T Network Engineers will be performing a planned maintenance on Phoenix Gigabit Access Router 6. The work will be performed on 11/11/2007, during the maintenance window of 12:00AM-6:00AM, local time. AT&T's goal is to successfully complete the task and restore service within the stated time frame.

We apologize for any inconvenience that you may experience. Please be assured all AT&T authorized maintenance activities are to ensure optimal performance of our network facilities and equipment.

AT&T Network Engineers will be performing configuration updates.

Our trouble ticket number is 106818000.

Below are the IP addresses of your affected circuit(s) for which we have you listed as a contact.

If you feel that this list is in error please reply with your change requests.

12.115.67.82

For more information as it becomes available, please visit our website:

<https://mis-att.bus.att.com>

If you require further information please feel free to email AT&T at:

rm-awmis@ems.att.com

Thank you for using AT&T.

Sincerely

The AT&T Customer Care Team